Patient Rights and Responsibilities

We respect the dignity and pride of each individual we serve. We respect the rights and responsibilities of each person and regard them as unique and of equal worth.

Patient Rights
- To receive, as soon as possible, the free services of a translator if he/she does not speak English or any other language recognized by the hospital.
- To receive services from our facilities:
  - In the spirit of mutual trust and respect.
- To provide accurate and complete information concerning his/her health care. The patient is responsible for the information given and for follow-up care and medications other than those related to his/her health care.
- To refuse treatment or care within the limits imposed by law.
- To be informed in writing about the facility policies and procedures.
- To receive and examine and receive an explanation of the patient's health care.
- To be free from all forms of abuse and harassment.
- To have a family member, chosen representative and/or his or her attorney present during certain parts of physical examination, treatment, including diagnosis, treatment, prognosis, and possible consequences of treatment.
- To provide, to the best of his or her knowledge, all relevant information, including his or her medical history that bears upon his or her health care.
- To have upon request an impartial review of alleged violations of patient rights.
- To receive a description of the patient's health care facility, to receive services from our facilities:
  - In the spirit of mutual trust and respect.

Patient Responsibilities
- The care a patient receives depends partially on the patient him/ herself. Therefore, in addition to the above rights, a patient has certain responsibilities. These should be presented to the patient in the spirit of mutual trust and respect.

Access to Services
- To receive, as soon as possible, the free services of a translator if he/she does not speak English or any other language recognized by the hospital.
- To receive services from our facilities:
  - In the spirit of mutual trust and respect.
- To provide accurate and complete information concerning his/her health care. The patient is responsible for the information given and for follow-up care and medications other than those related to his/her health care.
- To refuse treatment or care within the limits imposed by law.
- To be informed in writing about the facility policies and procedures.
- To receive and examine and receive an explanation of the patient's health care.
- To be free from all forms of abuse and harassment.
- To have a family member, chosen representative and/or his or her attorney present during certain parts of physical examination, treatment, including diagnosis, treatment, prognosis, and possible consequences of treatment.
- To provide, to the best of his or her knowledge, all relevant information, including his or her medical history that bears upon his or her health care.
- To have upon request an impartial review of alleged violations of patient rights.
- To receive a description of the patient's health care facility, to receive services from our facilities:
  - In the spirit of mutual trust and respect.